

Our Ref DOIA 24-205

4 April 2024



Tēnā koe

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Response to your official information request

Thank you for your official information request received on 12 February 2024 for "all instructions to or within [our] agency on the processing of OIA requests issued since 27 November 2023. [Including] (for example) manuals (if issued since that date), emails, or verbal instructions, both within [our] agency and from Ministers (or their offices)."

There have been no instructions issued on the processing of OIA requests since 27 November 2023. Therefore, your request is refused under section 18(g) of the Official Information Act 1982 (the OIA), as the information requested is not held by Toitū Te Whenua Land Information New Zealand.

If you wish to discuss this decision with us, please feel free to contact ministerialsupport@linz.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note, this response letter outlining our decision on your request, with your personal details withheld, and any attached documentation will be published on the Toitū Te Whenua Land Information New Zealand website. This is likely to be published by 31 May 2024

Nāku noa, nā



Simon Skews-Poole Leader, Ministerial and Government Services